



PATENT
Customer No. 22,852
Attorney Docket No. 08324.0004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
HAIL et al.) Group Art Unit: 3686
Application No.: 10/634,893) Examiner: Koppikar, Vivek D.
Filed: August 6, 2003) Confirmation No.: 7344
For: MANAGING INSURANCE)
CLAIMS)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In response to the Office Action mailed May 18, 2009, the period for response to which extends through August 18, 2009, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment section of this paper.